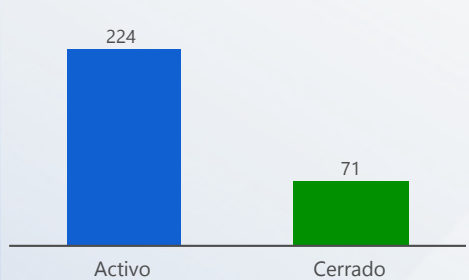
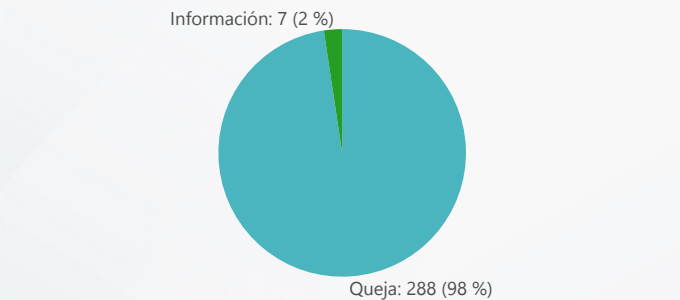


Entidad: Area: Tipo: Desde: Hasta:

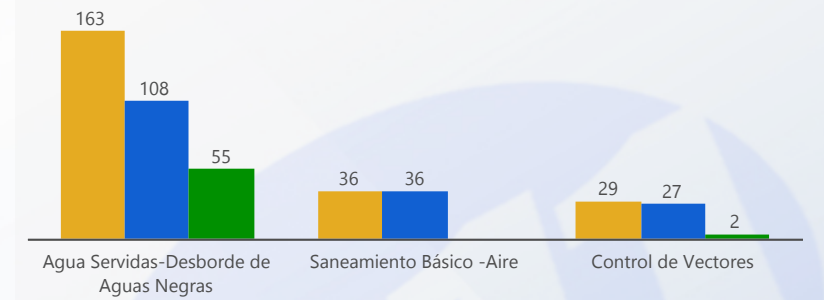
TOTAL DE SERVICIOS SOLICITADOS



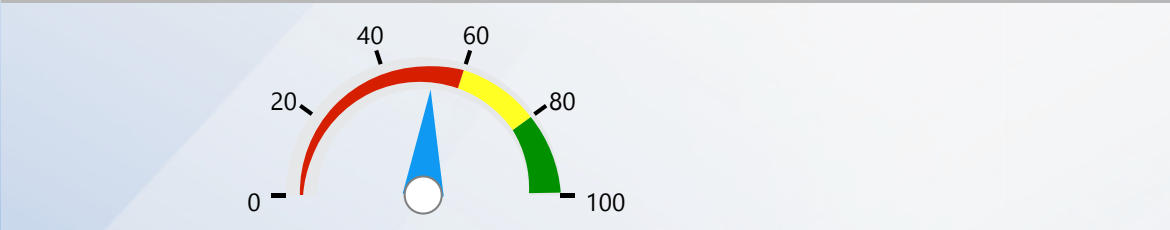
TIPO DE SERVICIOS SOLICITADOS



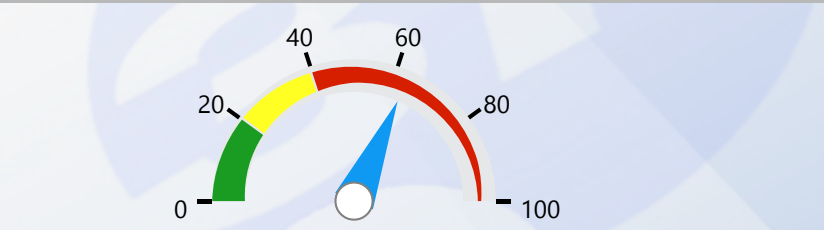
TOP 3 SERVICIOS SOLICITADOS



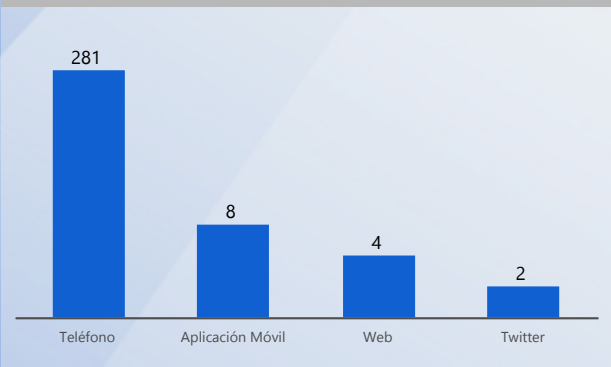
52 % DE EFECTIVIDAD DEL PROCESO



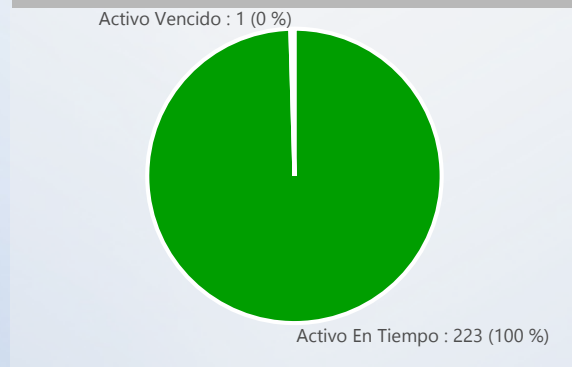
63 % DE RESOLUCIÓN FUERA DE LOS SLA



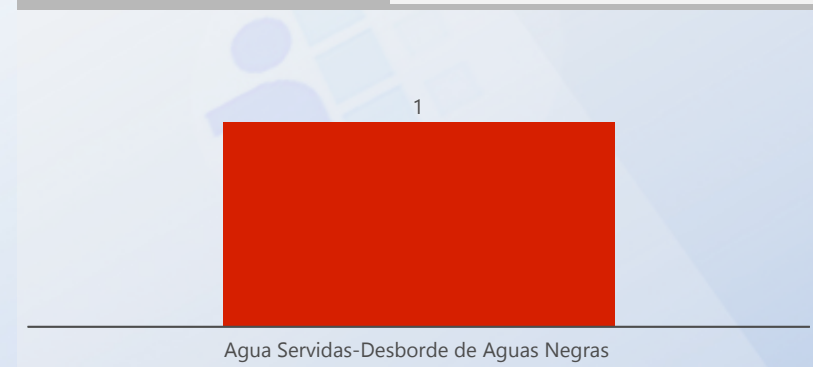
ORIGEN DE SERVICIOS SOLICITADOS



ESTATUS ACTIVOS



TOP 3 SERVICIOS VENCIDOS



Svc Solicitados	Svc Activos	% Svc Activos	Svc Vencidos	% Svc Vencidos	Svc Cerrados	% Svc Cerrados	% Efect Proceso	Efect Pro	% Resolución Tarde	Res Tarde
31,880	6,038	19 %	5,102	84 %	25,837	81 %	8 %	●	38 %	●