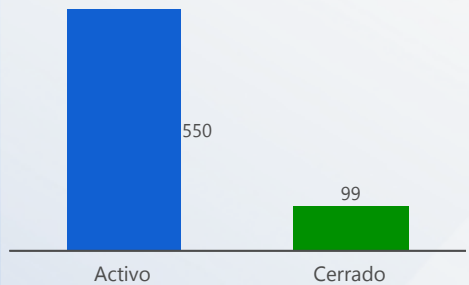
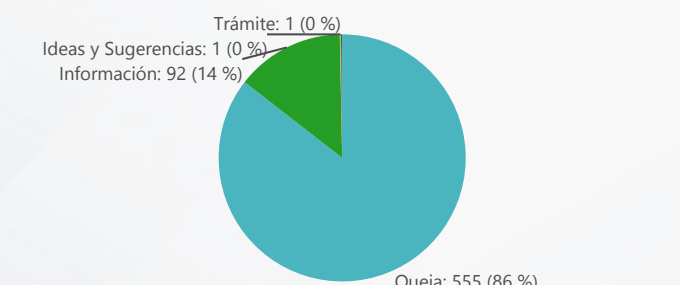


Entidad: Area: Tipo: Desde: Hasta:

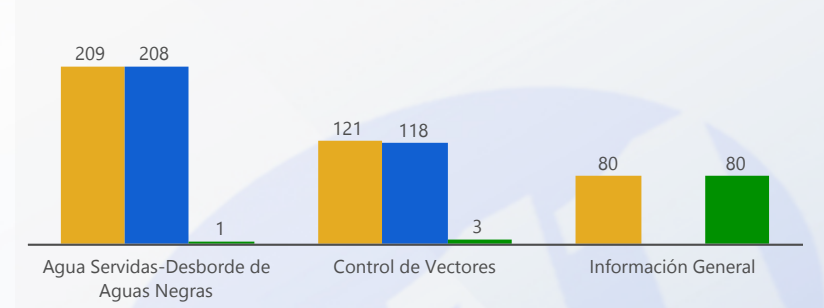
TOTAL DE SERVICIOS SOLICITADOS



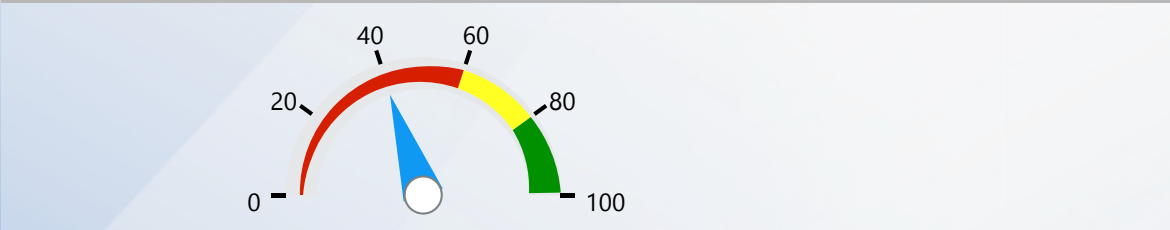
TIPO DE SERVICIOS SOLICITADOS



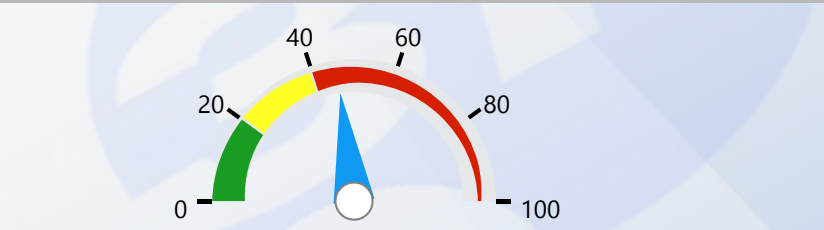
TOP 3 SERVICIOS SOLICITADOS



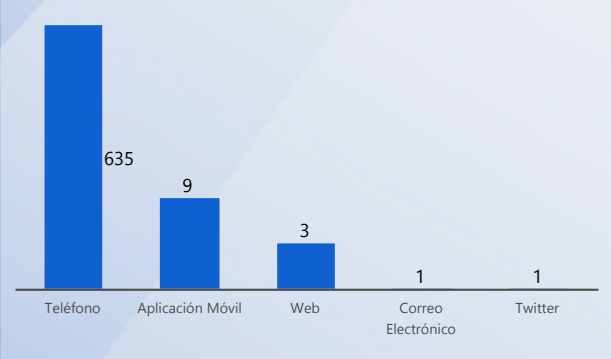
40 % DE EFECTIVIDAD DEL PROCESO



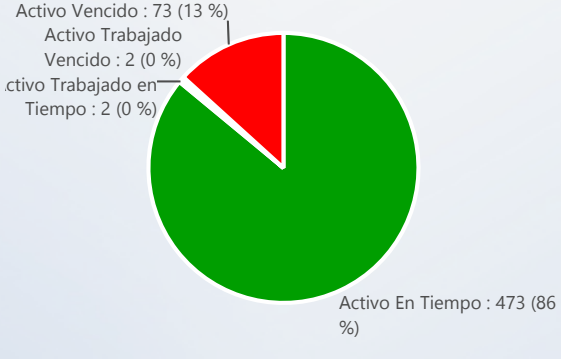
46 % DE RESOLUCIÓN FUERA DE LOS SLA



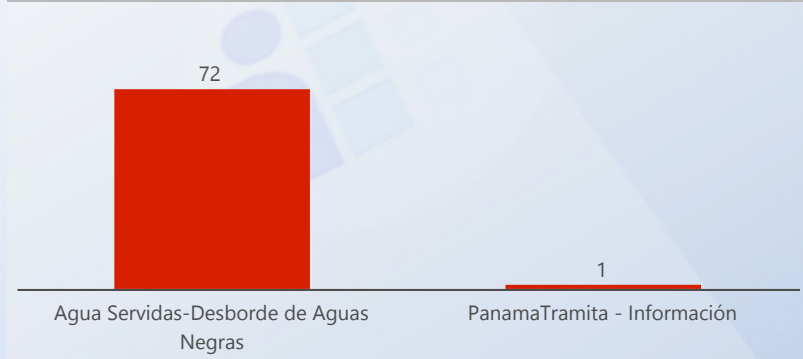
ORIGEN DE SERVICIOS SOLICITADOS



ESTATUS ACTIVOS



TOP 3 SERVICIOS VENCIDOS



Svc Solicitados	Svc Activos	% Svc Activos	Svc Vencidos	% Svc Vencidos	Svc Cerrados	% Svc Cerrados	% Efect Proceso	Efect Pro	% Resolución Tarde	Res Tarde
25,234	5,586	22 %	4,372	78 %	19,644	78 %	13 %	●	39 %	●