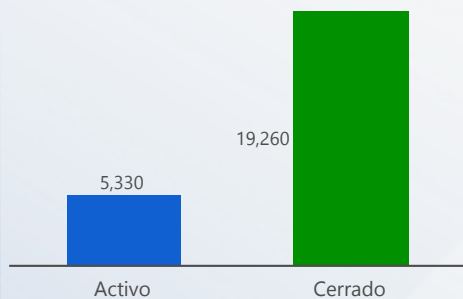
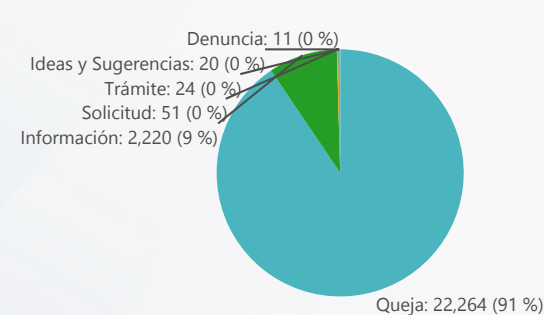


Entidad: Area: Tipo: Desde: Hasta:

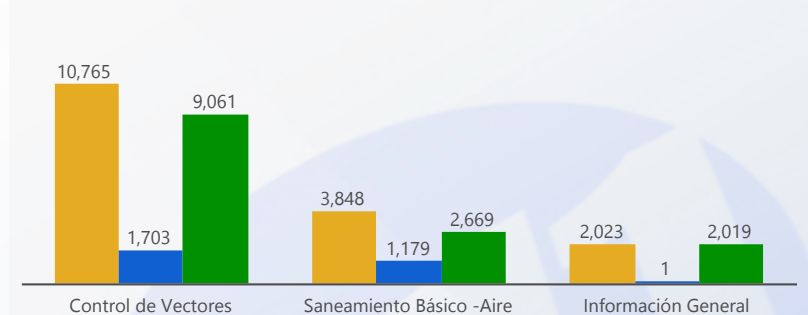
TOTAL DE SERVICIOS SOLICITADOS



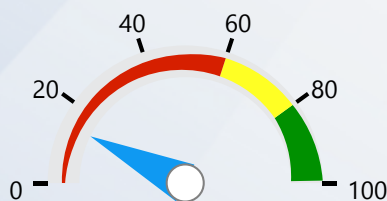
TIPO DE SERVICIOS SOLICITADOS



TOP 3 SERVICIOS SOLICITADOS



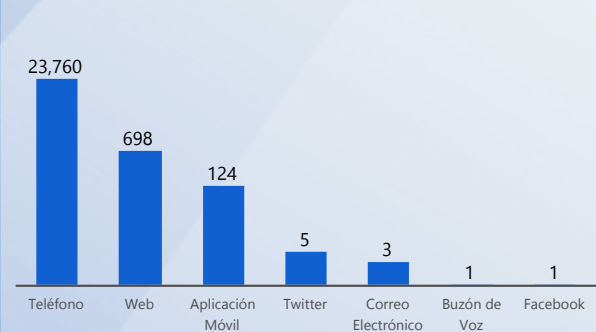
15 % DE EFECTIVIDAD DEL PROCESO



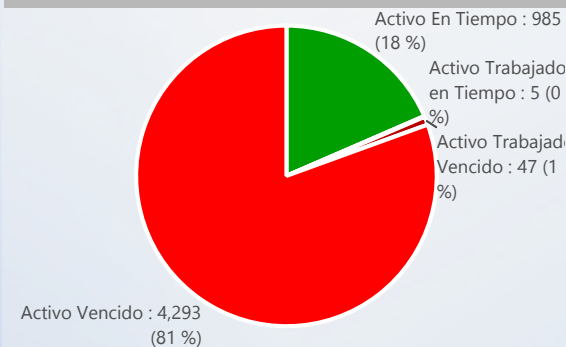
39 % DE RESOLUCIÓN FUERA DE LOS SLA



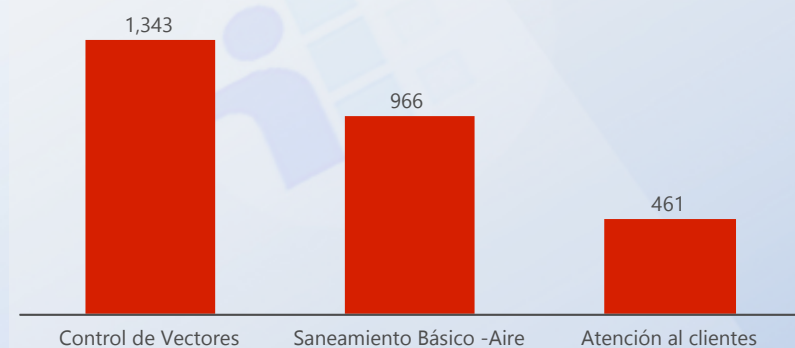
ORIGEN DE SERVICIOS SOLICITADOS



ESTATUS ACTIVOS



TOP 3 SERVICIOS VENCIDOS



SERVICIOS VENCIDOS POR PROVINCIA

| Svc Solicitados | Svc Activos | % Svc Activos | Svc Vencidos | % Svc Vencidos | Svc Cerrados | % Svc Cerrados | % Efect Proceso | Efect Pro | % Resolución Tarde | Res Tarde |
|-----------------|-------------|---------------|--------------|----------------|--------------|----------------|-----------------|------------------------------------|--------------------|---------------------------------------|
| 24,607 | 5,346 | 22 % | 4,298 | 80 % | 19,256 | 78 % | 15 % | ● | 39 % | ● |